

Welcome to Fastum!

As from 1 January 2026, your association – *BRF Slottsbacken i Ulriksdal* – will have a new financial property management company.

For you as a member, this means the following four changes:

1. Your fee must be paid to a NEW BANKGIRO NUMBER

You will find the new *bankgiro* number on your first invoice. The first invoice will be sent by regular post in December and will cover the fee for January.

2. Your invoices will now be sent out monthly

Previously, you received three invoices at once covering an entire quarter. With us, you will instead receive one invoice each month. This means that any change in the method of delivery can be implemented for the next month's invoice, rather than waiting until the next quarter. It also means that electricity consumption charges will switch from quarterly to monthly billing: Q3 2025 will be billed in December on the January invoice, Q4 2025 in January on the February invoice – after which consumption for January will be billed in February, and so on.

3. You can choose how you to receive your invoices

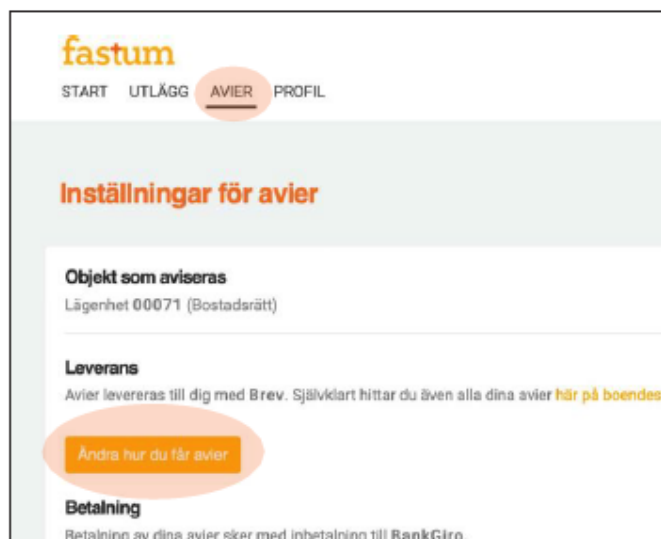
The first invoice will be sent on paper. To change the delivery method, follow the included instructions. The available options are: e-mail, e-invoice, *autogiro*, Kivra and SMS.

If you choose to receive your invoices on paper, a fee of SEK 59 per invoice will be added. This fee applies only to invoices sent on paper. The first four monthly invoices sent by us are free of charge, giving you ample time to choose another delivery method.

Your upcoming invoices will be visible in our customer portal ([fastum.se](https://www.fastum.se)).

There, you can also view the balance of your payments, including any deficits or credits.

You may also apply for *autogiro* (direct debit). If you currently have *autogiro* with the existing management company, it will be terminated, and you will need to apply for it again.



4. Contact details for Fastum

ServiceCenter – telephone 90 220 (note: without area code)

Opening hours: Monday–Friday, 8.00–16.00 | From abroad: +46 8 502 573 40

Customer portal – www.fastum.se

Here you can submit questions about your invoice, update your personal details, and request the current apartment register.